

SURVEY RESULTS

04/27/22

The Top Ten Results from the second survey are:

1. New bar/dining area
2. Landscaping and beautification throughout the community
3. Walking trails/green space
4. Additional pool (resort style)
5. Rebuild or complete renovation of Rollins Building
6. Outdoor covered pavilion
7. New building/club space
8. Outdoor music venue
9. Land acquisition
10. Additional pickle ball courts

We received over 600 responses from our first survey that were not on the top ten survey results but reflect the concerns of the community, the LRPC, and the CA. Below is a listing of these concerns:

ROAD REPAIR and REPAVING

Nearly half of the responses were about our poor road conditions. The CA Board keeps in close contact with the county and tries to advocate for our community. Individuals can also report problems with our roads. The hope is that the more people the County hears from, the more likely they are to be heard.

If roads or sidewalks are a concern of you, please call 813.272.5900 or report via this link <https://service.hillsboroughcounty.org/311/roads-sidewalks/>

PROPERTY ISSUES

We received many comments pertaining to properties not in an HOA or POA and in disarray. There were also several comments about cars parked on streets and sidewalks. The CA Board's responsibility is to manage and maintain the CA properties and facilities.

Any individual can contact the county with complaints concerning the roads and code violations – weeds too high, cars parked on sidewalks, RVs parked on roads, abandoned or derelict homes, etc.

If this is a concern of yours, please call 813.274.6600 or report via this link <https://www.hillsboroughcounty.org/en/residents/property-owners-and-renters/code-violations/action-folder/report-a-code-violation>

HAPPY WITH SCC CA

A good portion of the responses referred to being happy with the way things are with SCC as a whole, with the Board, and about the LRPC asking for feedback.

SAFETY IN OUR COMMUNITY

There were many concerns expressed over speeders on our roads, poor traffic signage, the need for more policing of our streets, golf cart paths needing repair/more cart paths to areas around SCC, the need for more parking, covered benches around the community and stricter rules for golf cart drivers. Some do not feel we get informed about the local crime and theft happenings.

Roads, cars, golf carts and traffic laws, rules, and issues are the purvey of the sheriff, county and state.

For issues concerning non-emergency police matters, please call Community Resource Deputy Sheriff (7am-4pm M-F) 813-242-5515 or Deputy Sheriff Non-Emergency #: 813-247-8200

You may report traffic concerns via this link

<https://www.hillsboroughcounty.org/en/residents/property-owners-and-renters/roads-and-sidewalks/action-folder/report-a-traffic-concern>

CLUBS & FACILITIES

There was some discussion and dismay about the condition of the current facilities and club issues, the lack of adequate maintenance in some buildings (showers, bathrooms, ceilings, etc). This list of projects has been forwarded to the CA Board and Property Manager for handling. Some people inquired when our buildings will be repainted. There is a plan for painting our buildings this summer and you will be hearing about this soon.

Some members would like the facilities open later and additional outside lighting. Several club members included a desire for more space and longer hours, etc. A survey was sent out to and a Focus Group was conducted with club leaders to learn exactly what the clubs needed. The responses and focus group information is being processed to help address these concerns.

AREAS SURROUNDING THE SCC CA

Survey responders expressed interest in how our community can lure big restaurants to the area, what can be done to improve the shopping center, and bring in better retail to the area. The LRPC and CA shares your concerns but they do not have any control over this. If you would like to see a specific retail or restaurant added to the area, most companies will allow you to send them a request via their website.

DOG PARK

Several survey responses expressed dissatisfaction with the current Dog Park. Some want another park on the North side and others want the current park to be cleaned up. Since the Dog Park is run by a club, please contact the club president with your concerns.

COMMUNICATION

There were comments about various communication issues on our campus.

Upgrade the sound system to improve Zoom meetings. Develop group purchasing for Spectrum services (cable, internet, and phone) at a reduced cost. This can be achieved at an HOA/POA level. Please contact your HOA/POA President about looking into it for your area.

Some comments were made about our website not depicting the actual SCC Community Association and the need of a resident website not a part of SunCityCenter.org. Some wanted a comprehensive website with event calendars and links to community resources, clubs, and facilities. Updating the website and utilizing text messaging for important info. Post room schedules. Not everyone goes to the atrium to read the bulletin. These are great suggestions that will be shared with the CA Board.

At the current time the “What’s New With The CA” email blast, the monthly News of Sun City Center that comes to each homeowner’s mailbox at the beginning of the month, and the web site: www.suncitycenter.org are the best options for keeping up with what’s going on in the SCC CA. The SCC CA phone book which is available to residents at the CA office has a wealth of information about the community, as well as social services, county, state, and governmental agencies.

Directions to sign up for the Email Blast: <https://www.suncitycenter.org/wp-content/uploads/News-Blast-website-update.pdf>

RV STORAGE

Many RV owners are not happy with the 2 – 3 year waiting list. They feel we need another storage spot for RVs, campers, and trailers. The CA Board is aware of this issue and the LRPC will remind them of this concern.

COST

Most people are happy with the low fees and do not want them to increase with improving the community. Many thought as long as our fees do not rise, then any improvement is acceptable. Some comments stated it was okay to raise the fees since they are currently low.

The CA Board along with the budget committee works hard to keep costs down. Each year a budget is written. It is then presented to the board and the community. Please remember any fee increases are always voted on by the membership.

KINGS POINT

There were some references to the Kings Point Gold Card fee. There are many mixed thoughts on this subject and at this time there are no plans to discuss or change the current policy.

OTHER ITEMS

This list included such comments as:

Digital ID cards for entering buildings, courts, pools, etc.

Pond stocked for catch and release fishing.

Air Gun Shooting range.

CO – OP Farm, professionally managed and maintained.

Need a social worker on staff.

Some people commented about feeling uncomfortable with the current situation at the hotel.

Solar energy.

Open the CA building and the Library on a Saturday once a month.

Several would like to see SCC CA gated like Kings Point.

Thank you for taking the surveys and sharing your concerns and wishes with us.

We'll keep working to maintain and improve our slice of paradise in SCC.

Please keep checking the website for more information as we move forward.