

SCC Information Center Quarterly Report

First Quarter, 2017

Out of town visitors to the Center during this quarter came from 10 different states. The majority of these came from elsewhere in Florida. (Some out-of-town visitors were not recorded as to origin.)

The volunteers who work at the Center keep a running total of the number of all visitors, including resident visitors seeking information.

The breakdown was as follows:

Number of Resident Visitors: 524

Number of Out of Town Visitors: 681

Number of tours conducted: 129

Number of people in tours: 248

Local phone calls received: 139

Long distance phone calls received: 169

Number of inquiries for info answered by snail mail: 18

Number of inquiries for info answered by email: 91

If you have any questions about the above, please contact me.

Janet Ditmore

SCC Information Center Quarterly Report Second Quarter, 2017

The volunteers who work at the Center keep a running total of the number of all visitors, including resident visitors seeking information.

The breakdown was as follows:

Number of Resident Visitors: 338

Number of Out of Town Visitors: 379

Number of tours conducted: 78

Number of people in tours: 149

Local phone calls received: 209

Long distance phone calls received: 249

Number of inquiries for info answered by snail mail: 15

Number of inquiries for info answered by email: 75

If you have any questions about the above, please contact me.

Janet Ditmore

SCC Information Center Quarterly Report Third Quarter, 2017

The volunteers who work at the Center keep a running total of the number of all visitors, including resident visitors seeking information.

The breakdown was as follows:

Number of Resident Visitors: 332

Number of Out of Town Visitors: 321

Number of tours conducted: 53

Number of people in tours: 110

Local phone calls received: 209

Long distance phone calls received: 217

Number of inquiries for info answered by snail mail: 11

Number of inquiries for info answered by email: 52

If you have any questions about the above, please contact me.

Janet Ditmore

SCC Information Center Quarterly Report Fourth Quarter, 2017

The volunteers who work at the Center keep a running total of the number of all visitors, including resident visitors seeking information.

The breakdown was as follows:

Number of Resident Visitors: 426

Number of Out of Town Visitors: 343

Number of tours conducted: 68

Number of people in tours: 131

Local phone calls received: 248

Long distance phone calls received: 211

Number of inquiries for info answered by snail mail: 11

Number of inquiries for info answered by email: 133

If you have any questions about the above, please contact me.

Janet Ditmore

INFORMATION CENTER

Five Year Comparison of Data

YEAR	2013	2014	2015	2016	2017
Resident Visitors	1151	1232	1766	1732	1621
Out of town Visitors	1315	1547	1795	1837	1724
Tours conducted	375	325	375	372	328
Number of people in tours	841	699	856	851	519
Local phone calls received	902	960	573	513	914
Distant phone calls received	839	745	394	417	846
Inquiries answered by snail mail	102	124	34	35	57
Inquiries answered by Email	1022	1121	514	367	351

YEAR TOTALS	2013	2014	2015	2016	2017
Number of Visitors	2466	2799	3561	3569	3345
Phone Calls Answered	1741	1705	967	930	1760
Information Sent	1124	1245	548	402	408